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4-3 Journal: Tester

* What elements of the user stories were the most helpful in developing your initial test cases?
  + The elements that were most helpful when developing the test cases were both the value statement and acceptance criteria. As a tester both elements helped to frame the initial test cases by understanding what the end user was truly looking for. The acceptance criteria spells out parts of the test cases. The value statement helped to fill in some missing details from the acceptance criteria.
* How critical are communications between you and the Product Owner during the development of the test cases? How can the Product Owner be helpful during this phase?
  + Communication with the Product Owner (PO) is critical during test case development because they provide essential insights into user priorities, business goals, and scope to ensure tests accurately reflect what needs to be verified and approved. The PO is helpful by defining and clarifying acceptance criteria, answering questions about user needs and expected behavior, and confirming test cases align with the overall product vision, which improves quality and avoids wasted effort.
* What was missing from the user stories that would have been helpful?
  + One element that was missing from the user stories was where the features would actually be located within the application. I assumed that the search function would be located within the main page, but it is possible that that function is within a different part of the application. Without seeing the current application, I think it is important to include some current design aspects as well as future aspects.
* How might you go about getting this additional information?
  + I would partner with the product manager to retrieve this additional information. It might be possible to gain some of an understanding from other developers on the team as well. I think it is more important to partner with the product manager to ensure that it meets their requirements. The product manager should have an understanding of the current product as well as the future goals of the product so I think they would be able to provide the most accurate information in regard to any missing information. This is something that could be discussed briefly during a stand up, but it might be beneficial to have a meeting with the product manager to discuss any concerns.
* Create a sample email that would effectively explain your needs and prompt a proper response. Be certain to identify the recipient of the communication and the specific information you expect to receive.

Hello Christy,

I am currently working on documenting the test cases for the new features of the SNHU Travel application. One part that wasn’t clear to me is where these new features should be within the application. Is there a specific portal or page that will list out each new feature? I assume that the 3search function is listed on the home page, should we display the price filters on the home page or is there a page specific for filters that it should be included on? Let me know if this would be easier to discuss during a meeting.

Thank you, Connor

**References**

Charles G. Cobb. (2015). *The Project Manager's Guide to Mastering Agile: Principles and Practices for an Adaptive Approach*. Wiley.